

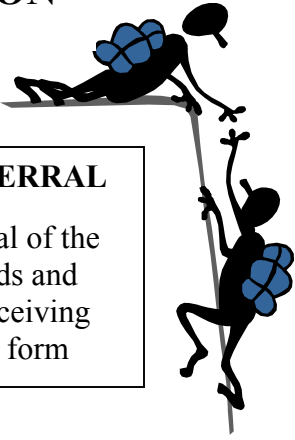
ADDITIONAL HELP YOUR FAMILY SUPPORT NAVIGATOR CAN GIVE TO YOU:

The numbers to the services and supports you were referred to if you lose them

If you have called the services or supports you were referred to several times and still have not heard back from them or have not been connected with them yet

If you have had or made any recent changes in your life

DETROIT FAMILY SUPPORT 360° PROJECT LADDER FOR SUCCESSFUL PROJECT PARTICIPATION



STEP 1: ELIGIBILITY DETERMINATION
Family is determined eligible for project and a Family Support Navigator is assigned.

STEP 2: YOUR FAMILY SUPPORT NAVIGATOR IS:



Her contact information is:

4809 Woodward Ave. Ste. 268
Detroit, MI 48202

STEP 3: INTAKE AND REFERRAL
Navigator facilitates an appraisal of the family's current supports, needs and amount of supports they are receiving using the Intake and Referral form




SERVICE 1:

CONTACT INFORMATION:



SERVICE 2:

CONTACT INFORMATION:



SERVICE 3:

CONTACT INFORMATION:



STEP 5: REFERRAL TO SERVICES AND SUPPORTS
Navigator connects families to the services and supports identified in the Individualized Family Plan

STEP 4: FAMILY PLANNING
Navigator facilitates family-centered planning with family to develop Individualized Family Plan (form)

STEP 6: USE OF SERVICES OR SUPPORTS
Family receives the (3) identified services or supports

STEP 7: EXIT
Exit Navigational process; continue using service systems and support groups

OTHER PROJECT ACTIVITIES:

SUPPORT GROUPS: Project participants engaged in monthly opportunities to build peer-to-peer support and receive education on systems (topics of sessions include empowerment, family-based self-determination, etc.

REVIEW: Quarterly monitoring by Navigator of ongoing service support usage for one year; annual follow-up thereafter



Continue using supports and connecting to services or supports